

PRIVACY POLICY

Morris Funeral Directors respects your privacy and complies with the Data Protection Act 1998 and the new General Data Protection Regulations (GDPR). The following sets out our practices for data processing and your rights.

You do not need to disclose any personal information to access the Morris Funeral Directors website or submit a testimonial. Data may be derived from phone calls or if you email us directly. Personal data is used to deal with enquiries or requests. It can also be utilised to improve our services. We never use personal details for marketing purposes. By submitting personal information you agree to us storing it and using it in accordance with this Privacy Policy.

Sharing information

Morris Funeral Directors will not share your information without your consent unless requested by law. In providing the information, you give us your consent to use it in as described above manner. Every person has the right to withdraw consent for details to be shared at any point. A carer or representative may be able to give or withdraw consent if the individual is unable to do so themselves for whatever reason.

Request information

If you would like a copy of the personal information we hold, would like us to make any amendments or delete the records entirely please contact us. We may ask you to prove your identity to ensure the details are not disclosed incorrectly. In some cases your personal data may have details about other people. In these situations we cannot disclose these details unless that individual gives consent. Additionally if there is a risk that the information could cause serious physical or psychological harm we will not reveal it.

Data Protection

Data we might store:-

Name

Date of birth

Address

Contact telephone numbers

Order history

Some financial information

It is our legal obligation to keep all information confidential. We manage your data carefully and never pass it on unnecessarily. We only disclose personal information when we have your express permission and will only share details without your consent if it is required by law.

Your rights

The Data Protection Act (1998) and the new General Data Protection Regulation detail your rights with regard to the personal information that is collected. You have the following rights:-

The right to be informed that data is being collected

The right of access to personal information

The right to rectification if there are any errors

The right to erasure

The right to restrict processing

The right to data portability

The right to object

In some instances data cannot be rectified or deleted. In these situations we will explain exactly why we are unable to do this.